



THE TRIAGE SUITE

**SOLUTIONS FOR BETTER
HEALTH OUTCOMES**



Nurse Triage On Call (NTOC)

Your Daytime and After-Hours Clinical Team

Powered by TriageIntelligence™



*For every 6 calls
managed,
**1 unnecessary ER
visit is avoided.***

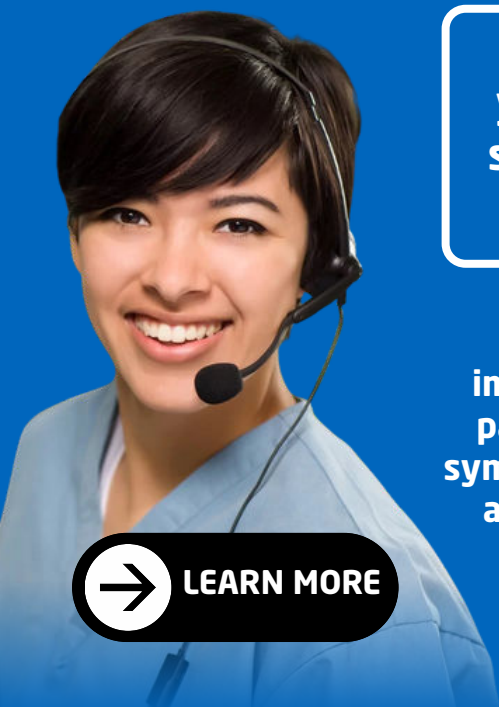


Practices often struggle with the weight of after-hours liability and staff burnout. We serve as a seamless extension of your practice, ensuring your patients are never left without a professional voice.

- **9-Minute Response Time:** Our median response time is now 9 minutes, ensuring patients aren't left waiting in a crisis.
- **Customized Standing Orders:** Our nurses follow your specific protocols and physician preferences, maintaining your practice's unique care standards.
- **ER Diversion:** For every 6 calls we manage, 1 unnecessary ER visit is avoided, protecting your patients and the healthcare system from avoidable costs.

***TriageIntelligence** is a comprehensive platform that integrates expert medical oversight with AI and machine learning technology to offer real-time insights, automated decision-making, and proactive care interventions.*

MedMessage Automate™ (MMA)



**Change one path on
your phone tree and
save 3-7 minutes per
patient interaction.**

**MedMessage Automate
improves intake by allowing
patients to self-report their
symptoms, leading to over 99%
accuracy on every request.**



LEARN MORE

Key Benefits

Accuracy

Every message includes all relevant symptom information.

Speed

Intake messages are routed immediately to team members.

Efficiency

Patients can submit their requests directly to providers.

Consistency

Standardized intake meets your specific requirements.

Compliance

Patient data is kept secure on a private cloud and shared directly with your EHR system.

Clinical Oversight With Augmented Intelligence

MedMessage Automate follows structured clinical pathways designed by physicians, ensuring reliable information capture without the unpredictability of open-ended AI.

MMA is manned by us—no extra staffing or training is required. Our team monitors system performance and will make ongoing enhancements to align with your practice's evolving needs.

myTriageChecklist® (MTC)

Nurse Triage Software
Developed by Doctors, For Doctors

Improve Patient Care and Practice Liability

Streamline your office triage processes and ensure accuracy and consistency on every patient call.

Our software includes:

- **Schmitt-Thompson protocols**, the gold standard for evaluating symptom severity over the phone
- **Support from medical experts**, including physicians, nurses, and IT specialists
- **Reports and analytics** to track patient needs and staff performance

How It Works

Step 1

A patient calls your practice and leaves a message through your established intake.

Step 2

A triage nurse receives the patient's request and calls the patient back.

Step 3

The nurses uses protocols to ask yes/no questions that determine the severity of the patient's symptoms and an appropriate care disposition.

Step 4

The system documents all call details while the nurse speaks with the patient.

Get Started in Less Than 30 Minutes.
Document All Patient Interactions.
Share Information Directly With EHRs.



Are You Ready to Transform Patient Care?

Schedule a 15-minute walk-through
to learn more about a program!

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