

Workplace Injury Management for your Organization



Why choose TriageLogic?

Experience

Over 12 years of industry leading experience

Expertise

A leader in both nurse triage services as well as nurse triage call center web and mobile technology

Commitment

Providing trusted coverage to over 20 million plus lives

Leadership

Full time Medical director and CTO is a board certified physician

Data Analytics

Track app usage and workers comp data. Track information on call outcomes and your ROI

URAC Accredited



TriageLogic helps you provide better care for your injured employees and lower your workers' comp costs. Quick and easy set up with your resources and documentation in one place. Our injury triage platform provides employers and their workers 24/7 access to registered nurses by phone. This is an important step in the pre-claim process to determine the most appropriate care for the individual.

Our specially-trained nurses use gold standard triage protocols to help injured workers have access to the right level of care at the right time; this approach reduces unnecessary workers' comp claims and costs while lowering the risk for companies.

How does it work?

It's a simple process. The manager downloads the app to a smartphone or computer desktop. When an injury occurs, the manager has all the forms and documentation needed to be filled in their application. The manager also requests a call back from our triage nurses to evaluate the worker. There are two options for contacting the nurse.

1. Call a toll free number 24/7 to a communication specialist who takes the information on the worker and relays it to the nurse to request a call back.
2. Open the app and send a message directly to our nurses and get a call back. This option allows the manager to submit pictures if needed.

Better Health Outcomes with Triage Nurses

Triage nurses promote lower workers' comp costs by reducing unnecessary claims and promoting appropriate level of care. Many workers can be treated with home care options or a visit to a doctor instead of an ER visit.

1. Evaluate the caller's symptoms using standardized protocols and determine the most appropriate level of care - ER, Urgent Care, Doctor Follow Up, or Home Care.
2. Nurses can use your specific instructions to direct workers to your preferred follow-up options.
3. Reduce liability and fraud by immediately reporting and having documentation about the encounter and the clinical follow up advice.

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