TriageLogic®

WWW.TRIAGELOGIC.COM 1-855-TEAMTLC (832-6852)

Nurse Triage on Call

NURSE TRIAGE COVERAGE FOR PROVIDERS AND THEIR PATIENTS

HOW IT WORKS

1. Patient requests a phone call
2. Nurse calls patient back and directs patient to the appropriate level of care
3. Triage encounter is sent back to the physician's office as soon as a call is complete

> *After implementation, we noticed that patient complaints dropped and our clinical staff was happier with how we coordinated patient inquiries. The process keeps our patients out of the emergency room and in our offices the next day. Clearly, the after-hours nurse support line improved how we support patients when our main provider offices are closed and also enhanced our practice's quality controls as well.*
>
> — ***Dr. Leah J. Treadwell***, *Austin Regional Clinic*

LET OUR NURSES TAKE YOUR AFTER-HOURS PATIENT CALLS

HIGHLIGHTS OF OUR TRIAGE SERVICE

- Gold-Standard Protocols from Schmitt-Thompson
- Experienced, highly trained registered nurses
- All calls recorded and monitored
- Prompt call back times, 30 minutes or less

MEDICAL DIRECTOR

RAVI K. RAHEJA, MD

Medical Director & COO

Founded in 2005, TriageLogic®, is a URAC accredited, physician-led provider of high quality telephone nurse triage services, triage education, and software for telephone medicine. The TriageLogic Group serves over 9,000 physicians and covers over 18 million lives nationwide.

NURSE TRIAGE ON CALL ADDITIONAL FEATURES

Secure, HIPAA-compliant Texting – Unique to TriageLogic, you can access patient info on your smartphone. All patient data remains within the secure TriageLogic environment. Our smart software tracks when MDs pick up their messages. No app needed.

Smart Phone App – Patients can request a call back from a nurse securely from their smart phones, improving access and decreasing answering service costs.

On-call Scheduling – Our intuitive on-call scheduling system enables each practice to manage and change their own call schedule in real time. No more faxing schedule changes and calling in last minute switches.

Research Shows Results – Expert team of programmers, physicians, and PhD researchers on staff can help with customized research, based on your needs, such as patient surveys, ROI studies, ER utilization studies, etc.

Integration Module – TriageLogic is able to provide secure, HIPAA-compliant, two-way communication between your practice EMR and our nurse triage software.

urac
ACCREDITED
Health Call Center
Expires 04/01/2017

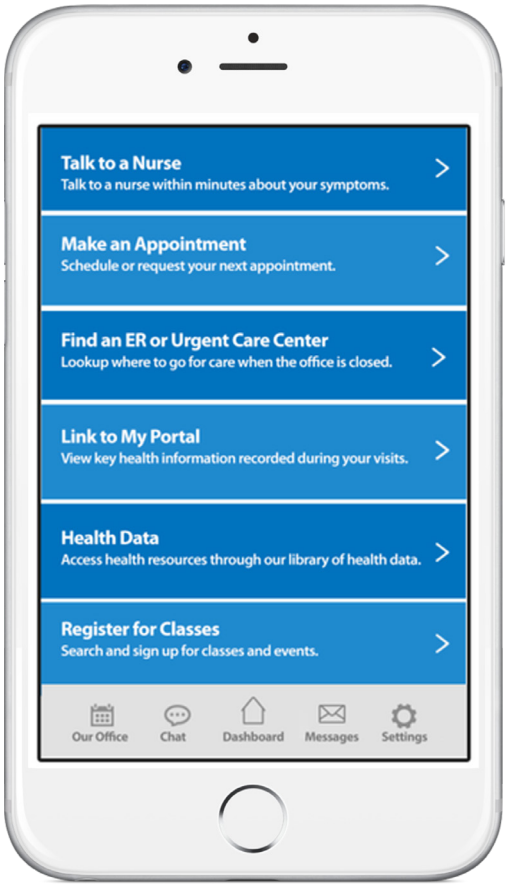
WE WANT TO HEAR FROM YOU

CALL US FOR A DEMO
1-855-832-6852

EMAIL US AT
INFO@TRIAGELOGIC.COM

WWW.TRIAGELOGIC.COM

My 24/7 Healthcare



1 HOW IT WORKS

Your patients simply download the app, sign up to use the service and enter their symptoms on the app. This allows them to get in touch with your after hours nurses about the symptoms they are experiencing and receive triage.

2 IMPROVE PATIENT CARE

This app allows your patients to connect to our triage nurses, giving them peace of mind that their health is in good hands.

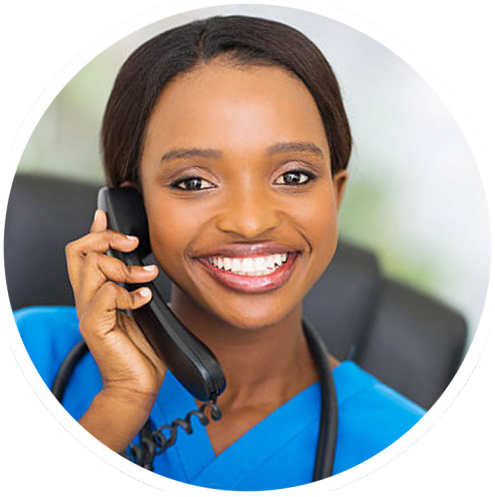
3 SAVES TIME AND MONEY

This app allows your patients to bypass the step of an answering service, as they are entering their own symptoms– saving you and your patients time and money.

4 HIPAA COMPLIANT

As with all our products, our Telehealth App is HIPAA compliant. All text is sent securely and patient data is kept confidential.

AN INNOVATIVE APP THAT CONNECTS YOUR PATIENTS TO YOU AT THE TOUCH OF A BUTTON



COMING SOON TO GOOGLE PLAY AND THE APPLE STORE!