Triage My 24/7 Healthcare Mobile Technology for Your Patients

## **Instant Access, Longterm Benefits**

The application that allows your patients to get your office information, and access triage nurses 24 hours a day with intelligent routing.

### **Benefits:**

- Increased usage of your EMR patient portal
- 24/7 access to your practice
- Intelligent routing
- Decreased answering service cost
- Increase patient retention
- Direct patients to your urgent cares & ERs
- Easy access to your referral & appointment lines
- Works with other medical apps
- Secure 2-way video
- Customizable for your practice

The My 24/7 Healthcare app workflow and technology creates efficient and accessible information and healthcare for patients. The technology also connects patients to their established practices.

## Nurse Triage: How does it work?

- Patient requests a call from a nurse using the app
- 02 The app routes the call to the office nurse or the after-hours nurse depending on the time of day
- 03 The office nurse or triage service calls the patient back

## We Deliver Top Clinical Care



**Trusted By Thousands of Doctors** 

# Saves time. Saves money. Gives patients 24/7 access.





## How do I set up My 24/7 Healthcare?

Our technology is designed to brand your organization or practice and connect patients to you, their established provider. We make implementing our service easy. Once you sign up for the My 24/7 Healthcare app, we setup your practice and create your customized profile in our system. We then provide your office with a unique code that your patients will use when they download our app.

We also train your staff on how to use the app. All of your practice information will be in a single place for your patients.

### Each practice gets a personalized screen with:

- Individual logo
- Office information
- Office hours
- Providers
- Link to your EMR portal
- Links to your preferred health resources database
- Option to customize further for your practice

Value-based care? Chronic disease management? Care coordination? We can help! Contact us now.



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