

Alphabetical Index

After Hours Telehealth Triage Guidelines | Adult | 2021

9

911 Symptoms

A

Abdominal Injury

Abdominal Pain - Female

Abdominal Pain - Male

Abdominal Pain - Menstrual Cramps

Abdominal Pain - Upper

Abortion - Medication Induced Follow-up Call

Abortion - Threatened Miscarriage Follow-up Call

Alcohol Use and Problems

Altitude Sickness

Anaphylaxis

Animal Bite

Ankle and Foot Injury

Ankle Pain

Ankle Swelling

Anxiety and Panic Attack

Arm Injury

Arm Pain

Arm Swelling and Edema

Asthma Attack

Athlete's Foot

Avian Influenza Exposure

B

Back Injury

Back Pain

Bed Bug Bite

Bee or Yellow Jacket Sting

Bipolar Disorder (Manic Depression)

Blister - Foot and Hand

Blood and Body Fluid Exposure

Blood Pressure - High

Blood Pressure - Low

Body Piercing Symptoms and Questions

Boil (Skin Abscess)

Breast Symptoms

Breathing Difficulty

Bruises

Burns - Chemical

Burns - Electrical

Burns - Thermal

C

Cancer - Constipation

Cancer - Diarrhea

Cancer - Fever

Cancer - Nausea and Vomiting

Carbon Monoxide Exposure

Cast Symptoms and Questions

Cellulitis on Antibiotic Follow-up Call

Chest Injury

Chest Injury - Bending, Lifting, or Twisting

Chest Pain

Chickenpox Diagnosed or Suspected

Chickenpox Exposure

Choking - Inhaled Foreign Body

Cold Exposure (Hypothermia)

Cold Sores (Fever Blisters)

Colonoscopy Symptoms and Questions

Coma

Common Cold

Concussion (mTBI) Less Than 14 Days Ago Follow-up Call

Confusion - Delirium

Constipation

Contraception - Birth Control Pills - Combined

Contraception - Birth Control Pills - Progestin-Only Pills (POPs)

Contraception - Birth Control Shot Symptoms and Questions

Contraception - Emergency

Contraception - Implant Symptoms and Questions

Contraception - IUD Symptoms and Questions

COPD Oxygen Monitoring and Hypoxia

COPD Post-Hospitalization Follow-up Call

Cough - Acute Non-Productive

Cough - Acute Productive

Cough - Chronic

Coughing Up Blood

COVID-19 - Diagnosed or Suspected

COVID-19 - Exposure

COVID-19 - Persisting Symptoms Follow-Up Call

COVID-19 - Vaccine Questions and Reactions

Cuts and Lacerations

D

Dementia Symptoms and Questions

Dental Procedure Antibiotic Prophylaxis

Depression

Diabetes - Foot Problems and Questions

Diabetes - High Blood Sugar

Diabetes - Low Blood Sugar

Diarrhea

Difficult Call

Dizziness - Lightheadedness

Dizziness - Vertigo

Domestic Violence

Drowning and Submersion Event

E

Ear - Congestion

Ear - Discharge

Ear - Foreign Body

Ear - Otitis Externa Follow-up Call

Ear - Otitis Media Follow-up Call

Ear - Swimmer's

Ear Injury

Ear Piercing Symptoms and Questions

Earache

Earwax

Ebola Exposure

E-Cigarettes and Vaping Symptoms and Questions

Elbow Injury

Elbow Pain

Elbow Swelling
Elder or Vulnerable Adult Abuse
Electric Shock or Lightning Injury
Endoscopy (Upper GI) Symptoms and Questions
Eye - Allergy
Eye - Chemical In
Eye - Foreign Body
Eye - Pus or Discharge
Eye - Red Without Pus
Eye - Swelling
Eye Injury
Eye Pain
Eyelid Twitch or Spasm

F

Face Injury
Face Pain
Face Swelling
Fainting
Falls and Falling
Feeding Tube Symptoms and Questions
Fever
Finger Injury
Finger Pain
Fire Ant Sting
Flank Pain
Foot Pain
Frostbite

G

Genital Injury - Female
Genital Injury - Male
GI Multiple Symptoms - Guideline Selection

H

Hair Loss
Hand and Wrist Injury
Hand and Wrist Pain
Hand Swelling
Head Injury
Head Lice
Headache
Hearing Loss or Change

Heart Attack Post-Hospitalization Follow-up Call
Heart Failure Post-Hospitalization Follow-up Call
Heart Rate and Heartbeat Questions
Heat Exposure (Heat Exhaustion and Heat Stroke)
Hepatitis A Exposure
Hernia
Hiccups
Hip Injury
Hip Pain
HIV Exposure
Hives
Hoarseness
Hospice - Death

Hospice - Death Imminent or Dying Symptoms
Human Bite

I

ICD and Pacemaker Symptoms and Questions
Immunization Reactions
Impetigo (Infected Sore)
Infection on Antibiotic Follow-up Call
Influenza - Seasonal
Influenza Exposure
Influenza Follow-up Call
Information Only Call - No Triage
Injury - Multiple Sites - Guideline Selection
Insect Bite
Insomnia
Itching - Localized
Itching - Widespread
IV Not Running or Running Slowly
IV Site (Skin) Symptoms

J

Jaundice
Jock Itch

K

Knee Injury
Knee Pain
Knee Swelling

L

Leg Injury
Leg Pain
Leg Swelling and Edema
Lip Swelling
Lymph Nodes - Swollen

M

Marijuana Use and Problems
Marine Animal Stings and Bites - North America
Measles - Diagnosed or Suspected
Measles Exposure
Medication Question Call
Medication Refill and Renewal Call
Meningitis Exposure
Menstrual Period - Missed or Late
MERS Exposure
Mononucleosis Follow-up Call
Mosquito Bite
Motion Sickness
Motor Vehicle Accident
Mouth Injury
Mouth Pain
Mouth Symptoms
Mouth Ulcers
MRSA Exposure
Mumps Exposure
Mumps Follow-up Call
Muscle Aches and Body Pain
Muscle Jerks - Tics - Shudders

N

Nasal Allergies (Hay Fever)
Nausea
Neck Injury
Neck Pain or Stiffness
Needlestick
Neurologic Deficit
No Contact or Duplicate Contact Call
No Guideline Available
Nose - Foreign Body
Nose Injury
Nosebleed

O

Ostomy Symptoms and Questions

Oxygen Monitoring and Hypoxia

P

Pale Skin

PCP Call - No Triage

Pelvic Pain - Female

Penis and Scrotum Symptoms

Pinworms

Pneumonia on Antibiotic Follow-up Call

Pneumonia on Antibiotic Post-Hospitalization Follow-up Call

Poison Ivy - Oak - Sumac

Poisoning

Post-Hospitalization Follow-up Call

Post-Op Incision Symptoms and Questions

Post-Op Symptoms and Questions

Post-Op Tonsil and Adenoid Surgery

Postpartum - Abdominal Pain

Postpartum - Breast Pain and Engorgement

Postpartum - Breastfeeding Guideline Selection

Postpartum - Constipation

Postpartum - C-section Incision Symptoms

Postpartum - C-section Symptoms

Postpartum - Depression

Postpartum - Episiotomy Symptoms

Postpartum - Fever

Postpartum - Headache

Postpartum - Leg Pain

Postpartum - Leg Swelling and Edema

Postpartum - Pale Skin

Postpartum - Urination Pain

Postpartum - Vaginal Bleeding and Lochia

Postpartum - Vision Loss or Change

Pregnancy - Abdomen Injury

Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA

Pregnancy - Abdominal Pain Less Than 20 Weeks EGA

Pregnancy - Back Pain

Pregnancy - Constipation

Pregnancy - Decreased or Abnormal Fetal Movement

Pregnancy - Fall

Pregnancy - Fever

Pregnancy - Headache

Pregnancy - Labor

Pregnancy - Labor - Preterm

Pregnancy - Leg Pain

Pregnancy - Leg Swelling and Edema

Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)

Pregnancy - Pale Skin

Pregnancy - Rectal Symptoms

Pregnancy - Rupture of Membranes

Pregnancy - Seizure

Pregnancy - Urination Pain

Pregnancy - Vaginal Bleeding Greater Than 20 Weeks EGA

Pregnancy - Vaginal Bleeding Less Than 20 Weeks EGA

Pregnancy - Vaginal Discharge

Pregnancy - Vision Loss or Change

Pregnancy - Vulvar Symptoms

Pubic Lice

Pubic Lice Exposure

Puncture Wound

R

Radiation Exposure and Contamination

Rash - Guideline Selection

Rash - Purple Spots or Dots

Rash - Widespread On Drugs

Rash or Redness - Localized

Rash or Redness - Widespread

Recent Medical Visit for Illness Follow-up Call

Recent Medical Visit for Injury Follow-up Call

Rectal Bleeding

Rectal Symptoms

Rectum - Foreign Body

Respiratory Multiple Symptoms - Guideline Selection

Ring Stuck on Finger or Toe

Ringworm

S

SARS Exposure

Scabies Exposure

Scabies Follow-up Call

Schizophrenia

Scorpion Sting - North America

Scrapes

Scrotal Pain

Scrotum Swelling

Seizure

Sexual Assault or Rape

Shingles

Shoulder Injury

Shoulder Pain

Sickle Cell Disease - Acute Pain Episode (Crisis)

Sinus Infection on Antibiotic Follow-up Call

Sinus Pain or Congestion

Skin Foreign Body

Skin Glue Questions

Skin Injury

Skin Lesion - Moles or Growths

Skin Lump or Localized Swelling

Smoke and Fume Inhalation

Smoking - Tobacco Use and Problems

Snake Bite - North America

Sore Throat

Sores

Spider Bite - North America

Spinal Cord Injury - Constipation

Spinal Cord Injury - Headache

Spinal Cord Injury - Urinary Catheter Symptoms and Questions

Splint Symptoms and Questions

STI Guideline Selection

STI Questions

Stingray Injury

Stools - Unusual Color

Strep Throat Exposure

Strep Throat Infection on Antibiotic Follow-up Call

Strep Throat Test Follow-up Call

Sty

Substance Use and Problems

Suicide Concerns

Sunburn

Super Glue Problems
Suture or Staple Questions
Swallowed Foreign Body
Swallowing Difficulty
Sweating
Swimmer's Itch - Lakes and Oceans

T

Tailbone Injury
Tattoo Symptoms and Questions
Tick Bite
Tinnitus
Toe Injury
Toe Pain
Toenail - Ingrown
Tongue Swelling
Tooth Extraction
Tooth Injury
Toothache
Transgender Health Concerns and Questions
Traumatic Brain Injury More than 14 Days Ago Follow-up Call
Tuberculosis Exposure

U

Urinalysis Results Follow-up Call
Urinary Catheter Symptoms and Questions
Urinary Symptoms
Urinary Tract Infection on Antibiotic Follow-up Call - Female
Urinary Tract Infection on Antibiotic Follow-up Call - Male
Urination Pain - Female
Urination Pain - Male
Urine - Blood In
Uvula Swelling

V

Vaginal Bleeding - Abnormal
Vaginal Bleeding - Postmenopausal
Vaginal Discharge
Vaginal Foreign Body
Vaginal Symptoms
Vision Loss or Change
Vomiting

Vomiting Blood
Vulvar Symptoms

W

Weakness (Generalized) and Fatigue
Whooping Cough Exposure
Worms - Other Than Pinworms
Wound - Chronic and Negative Pressure Wound Therapy
Wound Infection
Wrist Swelling

Z

Zika Virus Exposure

Inactive Telephone Triage Algorithms

No Guideline or Reference Available	<i>Inactive</i>
Swine Flu (H1N1)	<i>Inactive</i>
Swine Flu Exposure	<i>Inactive</i>