

<p>9</p> <p>911 Symptoms</p> <p>A</p> <p>Abdominal Injury</p> <p>Abdominal Pain - Female</p> <p>Abdominal Pain - Male</p> <p>Acne</p> <p>Aggressive and Destructive Behavior</p> <p>Alcohol Use or Problems</p> <p>Allergic Reactions - Guideline Selection</p> <p>Altitude Sickness</p> <p>Anaphylaxis</p> <p>Animal Bite</p> <p>Animal or Human Bite Infection on Antibiotic Follow-up Call</p> <p>Ankle Injury</p> <p>Anxiety and Panic Attack</p> <p>Arm Injury</p> <p>Arm Joint Swelling</p> <p>Arm Pain</p> <p>Asthma Attack</p> <p>Asthma Attack on Steroid Follow-up Call</p> <p>Athlete's Foot</p> <p>Avian Influenza Exposure</p> <p>B</p> <p>Back Injury</p> <p>Back Pain</p> <p>Bad Breath</p> <p>Bed Bug Bite</p> <p>Bee or Yellow Jacket Sting</p> <p>Behavior Problems (Age 1-5)</p> <p>Blisters</p> <p>Blood and Body Fluid Exposure</p> <p>Bluish Skin or Body Part (Cyanosis)</p> <p>Body Piercing Questions</p> <p>Boil (Skin Abscess)</p> <p>Boil (Skin Abscess) on Treatment Follow-up Call</p>	<p>Bottle-fed Weaning Questions</p> <p>Bottle-feeding Questions</p> <p>Breast Symptoms (Female) - After Puberty</p> <p>Breast Symptoms (Female) - Before Puberty</p> <p>Breast Symptoms (Male)</p> <p>Breastfeeding - Baby Questions</p> <p>Breastfeeding - Mother's Breast Symptoms or Illness</p> <p>Breastfeeding - Mother's Medicines and Diet</p> <p>Breastfeeding - Weaning Questions</p> <p>Breastfeeding (CANADA version) - Baby Questions</p> <p>Breath-Holding Spell</p> <p>Breathing Difficulty (Respiratory Distress)</p> <p>Breathing Noisy - Guideline Selection</p> <p>Bronchiolitis Follow-up Call</p> <p>Bruises</p> <p>Burns</p> <p>C</p> <p>Carbon Monoxide Exposure</p> <p>Cast Symptoms and Questions</p> <p>Cellulitis on Antibiotic Follow-up Call</p> <p>Chest Injury</p> <p>Chest Pain</p> <p>Chickenpox - Diagnosed or Suspected</p> <p>Chickenpox or Shingles Exposure</p> <p>Child Abuse Suspected</p> <p>Choking - Inhaled Foreign Body</p> <p>Chronic or Complex Diseases</p> <p>Circumcision Problems</p> <p>Cold Exposure (Hypothermia)</p> <p>Cold Sores (Fever Blisters)</p> <p>Colds</p> <p>Coma</p> <p>Concussion Follow-up Call</p> <p>Confusion - Delirium</p> <p>Constipation</p>	<p>Contraception - Birth Control Pills</p> <p>Contraception - Birth Control Shot (Depo)</p> <p>Contraception - Emergency</p> <p>Contraception - Implant</p> <p>Contraception - IUD</p> <p>Cough</p> <p>COVID-19 - Diagnosed or Suspected</p> <p>COVID-19 - Exposure</p> <p>Cracked or Dry Skin</p> <p>Cradle Cap</p> <p>Croup</p> <p>Croup on Steroid Follow-up Call</p> <p>Crying - 3 Months and Older</p> <p>Crying - Before 3 Months Old</p> <p>Cuts and Lacerations</p> <p>D</p> <p>Diabetes - High Blood Sugar</p> <p>Diabetes - Low Blood Sugar</p> <p>Diaper Rash</p> <p>Diarrhea</p> <p>Diarrhea Diseases from Travel</p> <p>Diarrhea On Antibiotics</p> <p>Difficult Call</p> <p>Dizziness</p> <p>Domestic Violence (Mother Abuse)</p> <p>Drowning or Submersion Event</p> <p>E</p> <p>Ear - Congestion</p> <p>Ear - Discharge</p> <p>Ear - Foreign Body</p> <p>Ear - Otitis Externa Follow-up Call</p> <p>Ear - Pulling At or Rubbing</p> <p>Ear - Swimmer's</p> <p>Ear Infection Follow-up Call</p> <p>Ear Injury</p> <p>Ear Piercing Questions</p> <p>Ear Tubes Follow-up Call</p>
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Earache
Earwax Buildup
Eating Problems
Ebola Exposure
Eczema Follow-up Call
Electric Shock or Lightning Injury
Eye - Allergy
Eye - Chemical In
Eye - Foreign Body
Eye - Pus Or Discharge
Eye - Red Without Pus
Eye - Swelling
Eye Injury
Eye Pain and Other Symptoms
Eyes - Dark Circles Under

F

Face Injury
Face Swelling
Fainting
Feeding Tube Questions
Fever - 3 Months or Older
Fever Before 3 Months Old
Fifth Disease
Finger Injury
Fingernail Infection
Fire Ant Sting
Fluid Intake Decreased
Fontanel Bulging (Soft Spot)
Food Allergy - Diagnosed
Food Poisoning
Food Reactions - General
Foreskin Care Questions
Frostbite

G

Genital Injury - Female
Genital Injury - Male
GI Symptoms Multiple - Guideline Selection

H

Hair Loss
Hand-Foot-Mouth Disease

Head Injury
Headache
Hearing Loss or Change
Heart Rate and Heart Beat Questions
Heat Exposure (Heat Exhaustion and Heat Stroke)
Heat Rash
Hepatitis A Exposure
Hernia - Inguinal
Hernia - Umbilical
Hiccups
Hives
Hoarseness
Homicidal Threats or Attempts
Hot Tub Dermatitis
Human Bite
Hydrocele

I

Immunization Reactions
Impetigo (Infected Sore)
Infection Exposure Questions
Infection On Antibiotic Follow-up Call
Influenza (Flu) - Seasonal
Influenza (Flu) Exposure
Influenza (Flu) Follow-up Call
Information Only Call - No Triage
Injury - Multiple Sites - Guideline Selection
Insect Bite
Itching - Localized
Itching - Widespread
IV Not Running or Running Slowly
IV Site and Other Symptoms

J

Jaundice - Child or Teenager
Jaundice - Newborn
Jellyfish Sting
Jock Itch

K

Knee Injury

L

Leg Injury

Leg Joint Swelling
Leg or Foot Swelling
Leg Pain
Lice
Limp
Lip Swelling
Low Body Temperature Questions
Lymph Node Infection on Antibiotic Follow-up Call
Lymph Nodes - Swollen

M

Marijuana Use or Problems
Marine Animal Stings and Bites - North America
Measles - Diagnosed or Suspected
Measles Exposure
Medication - Refusal to Take
Medication Question Call
Medication Questions - Guideline Selection
Meningitis Exposure
Menstrual Cramps
Menstrual Period - Missed Or Late
Mononucleosis Follow-Up Call
Mosquito Bite
Mosquito-Borne Diseases from Travel
Motion Sickness
Mouth Injury
Mouth Pain and Other Symptoms
Mouth Ulcers
MRSA Exposure
Mumps Exposure
Mumps Follow-up Call
Mumps Suspected
Muscle Jerks - Tics - Shudders

N

Nasal Allergies (Hay Fever)
Nausea
Neck Injury
Neck Pain or Stiffness
Needlestick
Neurologic Deficit

Newborn (Up to 3 Months) Acts Sick
Newborn Appearance Questions
Newborn Rashes and Birthmarks
Newborn Reflexes and Behavior
Newborn Urine - Pink Or Brick-dust
No Contact or Duplicate Contact Call
No Guideline Available
Nose - Foreign Body
Nose Injury
Nosebleed

P

Pain Multiple Sites - Guideline Selection
Pale Skin
PCP Call - No Triage
Penis-Scrotum Symptoms - After Puberty
Penis-Scrotum Symptoms - Before Puberty
Pinworms
Pneumonia Follow-up Call
Poison Ivy - Oak - Sumac
Poisoning
Post-Hospitalization Follow-up Call
Post-op Incision Symptoms
Post-op Symptoms and Questions
Postpartum Depression
Pregnancy Questions
Psychosocial Problems
Puncture Wound

R

Rash - Amoxicillin or Augmentin
Rash - Guideline Selection
Rash - Purple Spots Or Dots
Rash - Widespread On Drugs
Rash or Redness - Localized
Rash or Redness - Widespread
Recent Medical Visit For Illness Follow-up Call
Recent Medical Visit For Injury Follow-up Call
Rectal and Anus Symptoms
Respiratory Multiple Symptoms - Guideline Selection
Ring Stuck on Finger or Toe

Ringworm
Roseola

S

SARS Exposure
Scabies Follow-Up Call
Scarlet Fever Suspected
Scorpion Sting - North America
Scrapes
Scrotum Swelling or Pain
Seizure With Fever
Seizure Without Fever
Sexual Abuse Suspected
Sexual Assault or Rape
Shingles (Zoster)
Sinus Infection Follow-up Call
Sinus Pain or Congestion
Skin - Lump or Localized Swelling
Skin Foreign Body
Skin Glue Questions
Skin Injury
Sleep Increased
Sleep Problems - Child Sleeps in a Bed
Sleep Problems - Child Sleeps in a Crib
Sleep Problems - Parasomnias and Nightmares
Smoke and Fume Inhalation
Snakebite - North America
Solid Food (Baby Food) Questions
Sore Throat
Sores
Spells
Spider Bite - North America
Spitting Up (Reflux)
Splint Symptoms and Questions
STI - Guideline Selection
STI Exposure or Questions
Stingray Injury
Stools - Blood In
Stools - Unusual Color
Strep Throat Exposure
Strep Throat Infection Follow-up Call
Strep Throat Test Follow-up Call

Sty
Substance Use or Problems
Suicide Concerns or Depression
Sunburn
Super Glue Problems
Suture or Staple Questions
Swallowed Foreign Body
Swallowed Harmless Substance
Swallowing Difficulty
Sweating
Swimmer's Itch - Lakes and Ocean

T

Tailbone Injury
Tear Duct Blocked
Teething
Thrush
Tick Bite
Toe Injury
Toenail - Ingrown
Toilet Training Problems
Tonsil-Adenoid Surgery
Tooth Extraction
Tooth Injury
Toothache
Transgender Health Concerns and Questions

U

Umbilical Cord - Bleeding
Umbilical Cord - Delayed or Early Separation
Umbilical Cord - Discharge or Infected
Urinary Tract Infection Follow-up Call
Urination - All Other Symptoms
Urination - Wetting (Enuresis)
Urination Pain - Female
Urination Pain - Male
Urine - Blood In
Urine - Unusual Color or Odor

V

Vaginal Bleeding - After Puberty
Vaginal Bleeding - Before Puberty
Vaginal Foreign Body

Vaginal Itching (Irritation) - Before Puberty
Vaginal Symptoms or Discharge - After Puberty
Vaginal Symptoms or Discharge - Before Puberty
Vision Loss or Change
Vomiting Blood
Vomiting on Meds
Vomiting With Diarrhea
Vomiting Without Diarrhea

W

Warts
Weakness (Generalized) and Fatigue
Wheezing - Other Than Asthma
Whooping Cough Exposure
Whooping Cough Follow-up Call
Worms - Other Than Pinworms
Wound Infection on Antibiotic Follow-up Call
Wound Infection Suspected

Inactive Telephone Triage Algorithms

Influenza (Flu) - CDC 2019 Flu on Call® SIMULATION

Inactive