

Alphabetical Index

After Hours Telephone Triage Protocols | Adult | 2020



9

911 Symptoms

A

Abdominal Injury
Abdominal Pain - Female
Abdominal Pain - Male
Abdominal Pain - Menstrual Cramps
Abdominal Pain - Upper
Abortion - Threatened Miscarriage Follow-up Call
Alcohol Abuse and Dependence
Altitude Sickness
Anaphylaxis
Animal Bite
Ankle and Foot Injury
Ankle Pain
Ankle Swelling
Anxiety and Panic Attack
Arm Injury
Arm Pain
Arm Swelling and Edema
Asthma Attack
Athlete's Foot
Avian Influenza Exposure

B

Back Injury
Back Pain
Bed Bug Bite
Bee or Yellow Jacket Sting
Bipolar Disorder (Manic Depression)
Blister - Foot and Hand
Blood and Body Fluid Exposure
Body Piercing Symptoms and Questions
Boil (Skin Abscess)
Breast Symptoms
Breathing Difficulty
Bruises
Burns - Chemical
Burns - Electrical

Burns - Thermal

C

Cancer - Constipation
Cancer - Diarrhea
Cancer - Fever
Cancer - Nausea and Vomiting
Carbon Monoxide Exposure
Cast Symptoms and Questions
Cellulitis on Antibiotic Follow-up Call
Chest Injury
Chest Injury - Bending, Lifting, or Twisting
Chest Pain
Chickenpox Diagnosed or Suspected
Chickenpox Exposure
Choking - Inhaled Foreign Body
Chronic Wounds and Negative Pressure Wound Therapy
Cold Exposure (Hypothermia)
Cold Sores (Fever Blisters)
Colonoscopy Symptoms and Questions
Coma
Common Cold
Concussion (mTBI) Less Than 14 Days Ago Follow-up Call
Confusion - Delirium
Constipation
Contraception - Birth Control Pills - Combined
Contraception - Birth Control Pills - Progestin-Only Pills (POPs)
Contraception - Birth Control Shot Symptoms and Questions
Contraception - Emergency
Contraception - Implant Symptoms and Questions
Contraception - IUD Symptoms and Questions
COPD Oxygen Monitoring and Hypoxia
COPD Post-Hospitalization Follow-up Call
Coronavirus (COVID-19) - Diagnosed or Suspected
Coronavirus (COVID-19) - Exposure

Cough - Acute Non-Productive

Cough - Acute Productive

Cough - Chronic

Coughing Up Blood

Cuts and Lacerations

D

Dementia Symptoms and Questions
Dental Procedure Antibiotic Prophylaxis
Depression
Diabetes - Foot Problems and Questions
Diabetes - High Blood Sugar
Diabetes - Low Blood Sugar
Diarrhea
Difficult Caller
Dizziness - Lightheadedness
Dizziness - Vertigo
Domestic Violence
Drowning and Submersion Event

E

Ear - Congestion
Ear - Discharge
Ear - Foreign Body
Ear - Otitis Externa Follow-up Call
Ear - Otitis Media Follow-up Call
Ear - Swimmer's
Ear Injury
Ear Piercing Symptoms and Questions
Earache
Earwax
Ebola Exposure
E-Cigarettes and Vaping Symptoms and Questions
Elbow Injury
Elbow Pain
Elbow Swelling
Elder Abuse
Electric Shock or Lightning Injury
Endoscopy (Upper GI) Symptoms and Questions

Eye - Allergy
Eye - Chemical In
Eye - Foreign Body
Eye - Pus or Discharge
Eye - Red Without Pus
Eye - Swelling
Eye Injury
Eye Pain
Eyelid Twitch or Spasm

F

Face Injury
Face Pain
Face Swelling
Fainting
Feeding Tube Symptoms and Questions
Fever
Finger Injury
Finger Pain
Fire Ant Sting
Flank Pain
Foot Pain
Frostbite

G

Genital Injury - Female
Genital Injury - Male
GI Multiple Symptoms - Guideline Selection

H

Hair Loss
Hand and Wrist Injury
Hand and Wrist Pain
Hand Swelling
Head Injury
Head Lice
Headache
Hearing Loss or Change
Heart Attack Post-Hospitalization Follow-up Call
Heart Failure Post-Hospitalization Follow-up Call
Heart Rate and Heartbeat Questions
Heat Exposure (Heat Exhaustion and Heat Stroke)

Hepatitis A Exposure
Hernia
Hiccups
High Blood Pressure
Hip Injury
Hip Pain
HIV Exposure
Hives
Hoarseness
Hospice - Death
Hospice - Death Imminent or Dying Symptoms
Human Bite

I

ICD and Pacemaker Symptoms and Questions
Immunization Reactions
Impetigo (Infected Sore)
Infection on Antibiotic Follow-up Call
Influenza - Seasonal
Influenza Exposure
Influenza Follow-up Call
Information Only Call - No Triage
Injury - Multiple Sites - Guideline Selection
Insect Bite
Insomnia
Itching - Localized
Itching - Widespread
IV Not Running or Running Slowly
IV Site (Skin) Symptoms

J

Jaundice
Jock Itch
K
Knee Injury
Knee Pain
Knee Swelling

L

Leg Injury
Leg Pain
Leg Swelling and Edema
Lip Swelling

Low Blood Pressure
Lymph Nodes - Swollen

M

Marijuana Use and Abuse
Marine Animal Stings and Bites - North America
Measles - Diagnosed or Suspected
Measles Exposure
Medication Question Call
Meningitis Exposure
Menstrual Period - Missed or Late
MERS Exposure
Mosquito Bite
Motion Sickness
Motor Vehicle Accident
Mouth Injury
Mouth Pain
Mouth Symptoms
Mouth Ulcers
MRSA Exposure
Mumps Exposure
Mumps Follow-up Call
Muscle Aches and Body Pain
Muscle Jerks - Tics - Shudders

N

Nasal Allergies (Hay Fever)
Nausea
Neck Injury
Neck Pain or Stiffness
Needlestick
Neurologic Deficit
No Contact or Duplicate Contact Call
No Guideline Available
Nose - Foreign Body
Nose Injury
Nosebleed

O

Ostomy Symptoms and Questions

P

Pale Skin
PCP Call - No Triage
Pelvic Pain - Female

Penis and Scrotum Symptoms	Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)	Sexual Assault or Rape
Pinworms	Pregnancy - Pale Skin	Shingles
Pneumonia on Antibiotic Follow-up Call	Pregnancy - Rectal Symptoms	Shoulder Injury
Pneumonia on Antibiotic Post-Hospitalization Follow-up Call	Pregnancy - Rupture of Membranes	Shoulder Pain
Poison Ivy - Oak - Sumac	Pregnancy - Seizure	Sickle Cell Disease - Acute Pain Episode (Crisis)
Poisoning	Pregnancy - Urination Pain	Sinus Infection on Antibiotic Follow-up Call
Post-Hospitalization Follow-up Call	Pregnancy - Vaginal Bleeding Greater Than 20 Weeks EGA	Sinus Pain or Congestion
Post-Op Incision Symptoms and Questions	Pregnancy - Vaginal Bleeding Less Than 20 Weeks EGA	Skin Foreign Body
Post-Op Symptoms and Questions	Pregnancy - Vaginal Discharge	Skin Glue Questions
Postpartum - Abdominal Pain	Pregnancy - Vision Loss or Change	Skin Injury
Postpartum - Breast Pain and Engorgement	Pregnancy - Vulvar Symptoms	Skin Lesion - Moles or Growths
Postpartum - Breastfeeding Guideline Selection	Pubic Lice	Skin Lump or Localized Swelling
Postpartum - Constipation	Pubic Lice Exposure	Smoke and Fume Inhalation
Postpartum - C-section Incision Symptoms	Puncture Wound	Smoking - Tobacco Abuse and Dependence
Postpartum - C-section Symptoms	R	Snake Bite - North America
Postpartum - Depression	Radiation Exposure and Contamination	Sore Throat
Postpartum - Episiotomy Symptoms	Rash - Guideline Selection	Sores
Postpartum - Fever	Rash - Purple Spots or Dots	Spider Bite - North America
Postpartum - Headache	Rash - Widespread On Drugs	Spinal Cord Injury - Constipation
Postpartum - Leg Pain	Rash or Redness - Localized	Spinal Cord Injury - Headache
Postpartum - Leg Swelling and Edema	Rash or Redness - Widespread	Spinal Cord Injury - Urinary Catheter Symptoms and Questions
Postpartum - Pale Skin	Recent Medical Visit for Illness Follow-up Call	Splint Symptoms and Questions
Postpartum - Urination Pain	Recent Medical Visit for Injury Follow-up Call	STD Questions
Postpartum - Vaginal Bleeding and Lochia	Rectal Bleeding	STDs - Guideline Selection
Postpartum - Vision Loss or Change	Rectal Symptoms	Stingray Injury
Pregnancy - Abdomen Injury	Rectum - Foreign Body	Stools - Unusual Color
Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA	Respiratory Multiple Symptoms - Guideline Selection	Strep Throat Exposure
Pregnancy - Abdominal Pain Less Than 20 Weeks EGA	Ring Stuck on Finger or Toe	Strep Throat Infection on Antibiotic Follow-up Call
Pregnancy - Back Pain	Ringworm	Strep Throat Test Follow-up Call
Pregnancy - Constipation	S	Sty
Pregnancy - Decreased Fetal Movement	SARS Exposure	Substance Abuse and Dependence
Pregnancy - Fall	Scabies Exposure	Suicide Concerns
Pregnancy - Fever	Scabies Follow-up Call	Sunburn
Pregnancy - Headache	Schizophrenia	Super Glue Problems
Pregnancy - Labor	Scorpion Sting - North America	Suture or Staple Questions
Pregnancy - Labor - Preterm	Scrapes	Swallowed Foreign Body
Pregnancy - Leg Pain	Scrotal Pain	Swallowing Difficulty
Pregnancy - Leg Swelling and Edema	Scrotum Swelling	Sweating
	Seizure	Swimmer's Itch - Lakes and Oceans
		T

Tailbone Injury

Z

Tick Bite

Zika Virus Exposure

Tinnitus

Toe Injury

Toe Pain

Toenail - Ingrown

Tongue Swelling

Tooth Extraction

Tooth Injury

Toothache

Transgender Health Concerns and Questions

Traumatic Brain Injury More than 14 Days Ago Follow-up Call

Tuberculosis Exposure

U

Urinalysis Results Follow-up Call

Urinary Catheter Symptoms and Questions

Urinary Symptoms

Urinary Tract Infection on Antibiotic Follow-up Call - Female

Urinary Tract Infection on Antibiotic Follow-up Call - Male

Urination Pain - Female

Urination Pain - Male

Urine - Blood In

Uvula Swelling

V

Vaginal Bleeding - Abnormal

Vaginal Bleeding - Postmenopausal

Vaginal Discharge

Vaginal Foreign Body

Vaginal Symptoms

Vision Loss or Change

Vomiting

Vomiting Blood

Vulvar Symptoms

W

Weakness (Generalized) and Fatigue

Whooping Cough Exposure

Worms - Other Than Pinworms

Wound Infection

Wrist Swelling

Inactive Telephone Triage Algorithms

No Guideline or Reference Available

Inactive

Swine Flu (H1N1)

Inactive

Swine Flu Exposure

Inactive