



WHEN PATIENTS CALL, WE'RE YOUR ANSWER
WWW.TRIAGELOGIC.COM 1-855-TEAMTLC (832-6852)

App Enabled Call Center Solution

THE CALL CENTER PLATFORM THAT MEETS YOUR NEEDS

CHOOSE A PLAN

1 SECURE, HIPAA COMPLIANT PRIVATE CLOUD

This comprehensive solution is fully hosted and maintained with 24/7 IT support. All data is stored in secure, state-of-the-art US data centers. We provide both a primary server and a mirror image backup server.

2 THE ULTIMATE PRIVATE CLOUD

Unique to TriageLogic, you receive a fully installed solution, managed 24/7, INSIDE your organization's network. This solution provides all the benefits of a fully hosted solution, with increased flexibility to connect to multiple systems, while meeting internal security requirements. It's the ideal solution for larger organizations and it is very affordable.

3 MYTRIAGECHECKLIST - CALL CENTER

This is a web-based electronic triage protocols system. Annual updates are included. This unique option is very cost-effective and available exclusively through TriageLogic. The essential package works with any existing electronic system. Integration is available.



BENEFITS

- ✓ Gold-standard Schmitt-Thompson protocols
- ✓ Web-based - accessible anytime, anywhere
- ✓ Robust reporting designed by clinicians
- ✓ Integrated Secure texting and chat
- ✓ Smart phone app for patients
- ✓ Integration ready, including Salesforce and EMR
- ✓ Ability to add custom protocols
- ✓ Email/text handouts and advice
- ✓ Fully redundant disaster recovery
- ✓ NIST cybersecurity compliant infrastructure

MEDICAL DIRECTOR

RAVI K. RAHEJA, MD

Medical Director & COO

Founded in 2005, TriageLogic® is URAC accredited, physician-led provider of high-quality telephone nurse triage services, triage education, and software for telephone medicine. The TriageLogic Group serves over 9,000 physicians and covers over 25 million lives nationwide.



WE WANT TO HEAR FROM YOU

CALL US FOR A DEMO
1-855-734-4463

EMAIL US AT
INFO@TRIAGELOGIC.COM

WWW.TRIAGELOGIC.COM

EFFICIENT

INNOVATIVE

COST-EFFECTIVE



TRIAGELOGIC CALL CENTER SOLUTION THAT WORKS

BENEFITS

Reliable, customizable web-based system - No special equipment needed. The TriageLogic Call Center Solution is fully customizable to fit the size and needs of your facility.

Thorough and accurate documentation - Our technology incorporates drop-down lists, check boxes, and auto-fill capabilities in an efficient document with minimal typing.

Remote monitoring of call volume and workflow - Supervisors can assess triage staffing at all times, including remote access to calls in queue, prioritizing by chief complaint, and skill sorting for their specialty.

Training by an expert - Our Call Center Solution is so intuitive and user-friendly that most nurses start using the software live with only eight hours of training and practice with our clinical experts.

Robust reporting - The system provides a user-friendly data portal and ad-hoc reporting.

Competitive pricing - Our pricing model is very competitive, allowing organizations to have access to the latest technology.

Innovative healthcare partner - Mobile app for patients. We use our expertise to provide trusted and cutting edge products.