

Telephone Triage Algorithms

Pediatric After-Hours Version

Alphabetical Listing

9

911 Symptoms

A

Abdominal Injury

Abdominal Pain - Female

Abdominal Pain - Male

Acne

Aggressive and Destructive Behavior

Allergic Reactions - Guideline Selection

Altitude Sickness

Anaphylaxis

Animal Bite

Animal or Human Bite Infection on
Antibiotic Follow-Up Call

Anxiety and Panic Attack

Arm Injury

Arm Joint Swelling

Arm Pain

Asthma Attack

Athlete's Foot

Avian Influenza Exposure

B

Back Injury

Back Pain

Bed Bug Bite

Bee or Yellow Jacket Sting

Behavior Problems (Age 1-5)

Blisters

Bluish Skin Or Body Part (Cyanosis)

Body Piercing Questions

Boil (Skin Abscess)

Boil (Skin Abscess) on Treatment Follow-
Up Call

Bottle-fed Weaning Questions

Bottle-feeding Questions

Breast Symptoms (Female) - After Puberty

Breast Symptoms (Female) - Before
Puberty

Breast Symptoms (Male)

Breastfeeding - Baby Questions

Breastfeeding - Mother's Breast
Symptoms or Illness

Breastfeeding - Mother's Medicines and
Diet

Breastfeeding - Weaning Questions

Breath-Holding Spell

Breathing Difficulty Severe

Breathing Noisy - Guideline Selection

Bronchiolitis Follow-up Call

Bruises

Burns

C

Carbon Monoxide Exposure

Cast Symptoms And Questions

Cellulitis on Antibiotic Follow-Up Call

Chest Injury

Chest Pain

Chickenpox - Diagnosed or Suspected

Chickenpox or Shingles Exposure

Child Abuse Suspected

Choking - Inhaled Foreign Body

Chronic or Complex Diseases

Circumcision Problems

Cold Exposure (Hypothermia)

Cold Sores (Fever Blisters)

Colds

Coma

Concussion Follow-Up Call

Confusion - Delirium

Constipation

Contraception - Birth Control Pills

Contraception - Birth Control Shot (Depo)

Contraception - Emergency

Contraception - Implant

Contraception - IUD

Cough

Cracked or Dry Skin

Cradle Cap

Croup

Croup on Steroid Follow-Up Call

Crying - 3 Months and Older

Crying - Before 3 Months Old

Cuts And Lacerations

D

Diabetes - High Blood Sugar

Diabetes - Low Blood Sugar

Diaper Rash

Diarrhea

Diarrhea Diseases from Travel

Diarrhea On Antibiotics

Difficult Caller

Dizziness

Domestic Violence (Mother Abuse)

Drowning or Submersion Event

E

Ear - Congestion

Ear - Discharge

Ear - Foreign Body

Ear - Otitis Externa Follow-Up Call

Ear - Piercing Questions

Ear - Pulling At or Rubbing

Ear - Swimmer's

Ear Infection Follow-up Call

Ear Injury

Ear Tubes Follow-up Call

Earache

Earwax Buildup

Eating Problems

Ebola Exposure

Eczema Follow-Up Call

Electric Shock or Lightning Injury

Eye - Allergy

Eye - Chemical In

Eye - Foreign Body	Hernia - Umbilical	Marijuana Use and Abuse
Eye - Pus Or Discharge	Hiccups	Marine Animal Stings And Bites - North America
Eye - Red Without Pus	Hives	Measles - Diagnosed or Suspected
Eye - Swelling	Hoarseness	Measles Exposure
Eye Injury	Homicidal Threats or Attempts	Medication - Refusal to Take
Eye Pain and Other Symptoms	Hot Tub Dermatitis	Medication Question Call
Eyes - Dark Circles Under	Human Bite	Medication Questions - Guideline Selection
F	Hydrocele	Meningitis Exposure
Face Injury	I	Menstrual Cramps
Face Swelling	Immunization Reactions	Menstrual Period - Missed Or Late
Fainting	Impetigo (Infected Sore)	Mononucleosis Follow-Up Call
Feeding Tube Questions	Infection Exposure (Contact) Questions	Mosquito Bite
Fever - 3 Months or Older	Infection On Antibiotic Follow-up Call	Mosquito-Borne Diseases from Travel
Fever Before 3 Months Old	Influenza (Flu) - Seasonal	Motion Sickness
Fifth Disease	Influenza (Flu) Exposure	Mouth Injury
Finger Injury	Influenza (Flu) Follow-Up Call	Mouth Pain And Other Symptoms
Fingernail Infection	Information Only Call - No Triage	Mouth Ulcers
Fire Ant Sting	Injury - Multiple Sites - Guideline Selection	MRSA Exposure
Fluid Intake Decreased	Insect Bite	Mumps Exposure
Fontanel Bulging (Soft Spot)	Itching - Localized	Mumps Follow-up Call
Food Allergy - Diagnosed	Itching - Widespread	Mumps Suspected
Food Poisoning	IV Not Running or Running Slowly	Muscle Jerks - Tics - Shudders
Food Reactions - General	IV Site and Other Symptoms	N
Foreskin Care Questions	J	Nasal Allergies (Hay Fever)
Frostbite	Jaundice - Child or Teenager	Nausea
G	Jaundice - Newborn	Neck Injury
Genital Injury - Female	Jellyfish Sting	Neck Pain Or Stiffness
Genital Injury - Male	Jock Itch	Needlestick
GI Symptoms Multiple - Guideline Selection	L	Neurologic Deficit
H	Leg Injury	Newborn Acts Sick
Hair Loss	Leg Joint Swelling	Newborn Appearance
Hand-Foot-Mouth Disease	Leg Or Foot Swelling	Newborn Rashes And Birthmarks
Head Injury	Leg Pain	Newborn Reflexes And Behavior
Headache	Lice	Newborn Urine - Pink Or Brick-dust
Hearing Loss or Change	Limp	No Contact Or Duplicate Contact Call
Heart Rate and Heart Beat Questions	Lip Swelling	No Guideline Available
Heat Exposure (Heat Exhaustion and Heat Stroke)	Low Body Temperature Questions	Nose - Foreign Body
Heat Rash	Lymph Node Infection on Antibiotic Follow-Up Call	Nose Injury
Hepatitis A Exposure	Lymph Nodes - Swollen	Nosebleed
Hernia - Inguinal	M	P

Pain Multiple Sites - Guideline Selection
Pale Skin
PCP Call - No Triage
Penis-Scrotum Symptoms - After Puberty
Penis-Scrotum Symptoms - Before Puberty
Pinworms
Pneumonia Follow-up Call
Poison Ivy - Oak - Sumac
Poisoning
Post-Hospitalization Follow-up Call
Post-op Incision Symptoms
Post-op Symptoms And Questions
Postpartum Depression
Pregnancy Questions
Psychosocial Problems
Puncture Wound

R

Rash - Amoxicillin or Augmentin
Rash - Guideline Selection
Rash - Purple Spots Or Dots
Rash - Widespread On Drugs
Rash or Redness - Localized
Rash or Redness - Widespread
Recent Medical Visit For Illness Follow-up Call
Recent Medical Visit For Injury Follow-up Call
Rectal and Anus Symptoms
Respiratory Multiple Symptoms - Guideline Selection
Ring Stuck on Finger or Toe
Ringworm
Roseola

S

SARS Exposure
Scabies Follow-Up Call
Scarlet Fever
Scorpion Sting - North America
Scrapes
Scrotum Swelling Or Pain
Seizure With Fever
Seizure Without Fever

Sexual Abuse Suspected
Sexual Assault Or Rape
Shingles (Zoster)
Sinus Infection Follow-up Call
Sinus Pain Or Congestion
Skin - Lump Or Localized Swelling
Skin Foreign Body
Skin Glue Questions
Skin Injury
Sleep Increased
Sleep Problems - Child Sleeps in a Bed
Sleep Problems - Child Sleeps in a Crib
Sleep Problems - Parasomnias and Nightmares
Smoke and Fume Inhalation
Snakebite - North America
Solid Food (Baby Food) Questions
Sore Throat
Sores
Spells
Spider Bite - North America
Spitting Up (Reflux)
Splint Symptoms And Questions
STD (STI) - Guideline Selection
STD (STI) Exposure or Questions
Stingray Injury
Stools - Blood In
Stools - Unusual Color
Strep Throat Exposure
Strep Throat Infection Follow-up Call
Strep Throat Test Follow-Up Call
Sty
Substance Abuse
Suicide Concerns Or Depression
Sunburn
Super Glue Problems
Suture or Staple Questions
Swallowed Foreign Body
Swallowed Harmless Substance
Swallowing Difficulty
Sweating
Swimmer's Itch - Lakes and Ocean

T

Tailbone Injury
Tear Duct Blocked
Teething
Thrush
Tick Bite
Toe Injury
Toenail - Ingrown
Toilet Training Problems
Tonsil-Adenoid Surgery
Tooth Extraction
Tooth Injury
Toothache
Transgender Health Concerns and Questions

U

Umbilical Cord - Bleeding
Umbilical Cord - Delayed or Early Separation
Umbilical Cord - Discharge or Infected
Urinary Tract Infection Follow-Up Call
Urination - All Other Symptoms
Urination - Wetting (Enuresis)
Urination Pain - Female
Urination Pain - Male
Urine - Blood In
Urine - Unusual Color or Odor

V

Vaginal Bleeding - After Puberty
Vaginal Bleeding - Before Puberty
Vaginal Foreign Body
Vaginal Itching (Irritation) - Before Puberty
Vaginal Symptoms or Discharge - After Puberty
Vaginal Symptoms or Discharge - Before Puberty
Vision Loss Or Change
Vomiting Blood
Vomiting on Meds
Vomiting With Diarrhea
Vomiting Without Diarrhea

W

Warts
Weakness (Generalized) and Fatigue
Wheezing - Other Than Asthma
Whooping Cough Exposure
Whooping Cough Follow-Up Call
Worms - Other Than Pinworms
Wound Infection on Antibiotic Follow-Up
Call
Wound Infection Suspected