



## ***Ask open ended questions:***

- > “How is your baby acting?”
- > “What’s normal for your baby?”
- > “What is different today?”
- > “What is your baby doing right now?”

## ***Focus on symptoms:***

- > “Is your baby acting sick in any way?”
- > “Does your baby have any symptoms?” \*Remember that new parents may think that only cough, cold and runny nose are symptoms.
- > “What’s your baby’s temperature?”
- > “Has your baby’s color changed?”
- > “How is your baby’s breathing?”



## ***Ask about duration:***

- > “How long has your baby been like this?”

## ***Symptoms of illness in newborns:***

- > Change in color (pallor, cyanosis, or gray extremities)
- > Fever or low temp
- > Unusual crying, moaning, groaning
- > Tachypnea
- > Parent calls back about same concerns
- > Sleeping excessively
- > Sudden change in feeding behavior
- > Inability to sustain sucking or nursing
- > Sweating during feeding
- > Decreased activity or movement