

Lesson 1: Case of a Crying Baby

The 10 Critical Steps of a Triage Call are:

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
- 10.

When selecting the right protocol, you want to start with the symptom that has the probability of having the _____.

Using _____ protocols, a nurse can enter a _____ and choose from a selection of protocols pertaining to the patient's symptom.

A Patient's ABCs Include:

- 1.
- 2.
- 3.

Before assigning a disposition, you should create a list of _____ scenarios.

After ruling out the _____ scenarios, you should move on to symptoms that are still _____, but not emergent.

Before wrapping up the call, you will want to make sure the caller knows to _____
_____ if he or she gets worse before hearing from the on-call physician.

The caller should also understand the plan and be _____ and _____ to follow it.