General Post Op Calls

Keep in Mind:



> The Post Op period can be up to 1 month after surgery. If the patient is calling for surgery/procedure related symptoms- *Ask who the surgeon is that did the procedure- that is the doctor/practice that should be on the ticket.*

> HAVE THE PATIENT GET HIS DISCHARGE INSTRUCTIONS AND READ THEM TO YOU.

- > New onset of Fever complicates even a "minor" procedure- SEE in 4 hours or page surgeon for all fevers.
- > Complications to keep in mind: bleeding, constipation, DVT, pneumonia, wound infection, UTI, dehydration.
- > Reactions from anesthesia can include nausea, vomiting, dizziness, drowsiness.
- > Take opiates with food to reduce nausea/vomiting.
- > Oxycodone (acetaminophen with hydrocodone) is commonly used for post-surgical pain.
- > Pain medication given 30-60 minutes before can help with the pain of dressing changes.
- > Never recommend Tylenol if patient is taking Oxycodone (it already has Tylenol in it)

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Considerations:



Pain Management: Pain not controlled with RX pain medication needs to be evaluatedit may not be related to the surgery. Go over their pain management regimen- too little or too much pain medication can interfere with the patient's overall recovery.

Respiratory Management: Encourage deep breathing, cough, ambulating, changing positions as directed by surgeon (or as listed on dc instructions) to facilitate gas exchange.

Fluid/Nutritional Management: proper nutrition aids in the healing process.

Wound Care: Wound infection is a major concern. Ask about fever, redness, increased swelling, drainage, pain.

ANY Post Op Patient that reaches Nurse Triage after hours, regardless of disposition, should be encouraged to follow up with their surgeon the next day the office is open.